Our Approach to Conflict Minerals

Sertel sources components through established electronic distributors and has no direct commercial relationship with mines, smelters or refiners. We ask our supply chain to avoid tin, tantalum, tungsten and gold sourced from conflict affected regions, and our procurement team supports customers who need 3TG disclosure for tenders, audits or export documentation.

Our Position

Sertel Electronics manufactures instrumentation for time synchronisation, automation, boiler control, solar monitoring and meteorology. We assemble finished products from components sourced through authorised distributors and established suppliers. To the best of our knowledge, we have no direct commercial relationship with mines, smelters or refiners, and we do not purchase raw tin, tantalum, tungsten or gold ourselves.

We recognise that minerals from conflict affected and high risk areas, particularly the Democratic Republic of Congo and its adjoining countries, can be linked to armed conflict and human rights abuses when trade in them goes unchecked. So far as is reasonably practicable, we do not want our products connected to that trade.

What We Expect From Our Supply Chain

We ask every supplier who provides components containing 3TG to:

- Source responsibly and avoid materials that originate from conflict affected or high risk regions
- Be able to identify, on request, whether their products contain 3TG and where practical the smelters or refiners involved
- Flag any change in sourcing that could affect this position
- Cooperate with us in good faith if a customer or regulator raises a specific query

We keep suppliers' 3TG declarations on file and refer to them when a customer or regulator raises a query. Where a supplier cannot provide this assurance, we work with them to close the gap. Continued non-compliance is factored into our supplier review and sourcing decisions.

Why This Matters to Our Customers

Many of the organizations we supply, including public sector and defence customers, are required to demonstrate conflict minerals compliance as part of their own procurement and audit process. We understand that our declaration forms part of their supply chain record, not just ours.

Requesting Disclosure

If your organisation needs a 3TG declaration, a Conflict Minerals Reporting Template, or any other documentation to support a tender or audit, our procurement team will work with you directly to provide what we hold on file. Write to us at purchase@sertelelectronics.com.

Reviewing This Policy

We review our approach as our supplier base and customer requirements change, and we will update this page when that happens.

Important Notice

This statement describes Sertel's current sourcing practice and expectations of suppliers. It relies in good faith on declarations made by our suppliers and distributors and is not the output of an independent, audited due-diligence programme. It does not constitute a warranty, and it is not a substitute for a customer's own supply chain verification where that is contractually required. This document is provided for general information only and does not form part of any contract unless expressly incorporated by reference in a signed agreement. It creates no right enforceable by any party not privy to such an agreement. Sertel may amend this statement at any time without prior notice. This statement is governed by the laws of India.