QM-2 QUALITY POLICY&OBJECTIVES

Quality Policy

SEPL is committed for delivering quality products with timely service, which meet and exceeds the needs & expectation of our customers.

We promise excellence in each activity by each employee in the organization by adopting innovative and best in class engineering and management practices with continual improvement in business and quality management system as a part of our efforts for enhancement of customer satisfaction .

Key Objectives

- **Timely delivery of customer orders**
- **Efficient and timely after**
- **sales service.**
- **Increase Customer satisfaction**
- **Reduce Customer Complaints**